



Student Grievance Policy

Revised 11.2017

The purpose of the student grievance policy is to provide procedures to facilitate resolution of student concerns. If a disagreement occurs, students should follow the following steps:

1. For course-specific academic concerns, a student whose views differ from those of an instructor should first try to resolve the difference with that instructor.
2. If a satisfactory solution cannot be achieved, the student may then request a review of the matter with the campus' academic dean, program director, or designated member of the academic team, as appropriate.
3. If a satisfactory solution cannot be achieved, or for a student with concerns of a non-academic nature, the student may consult with the campus' managing director, who will assist the student as necessary. If a student is terminated from school, the student may apply to the campus for re-admittance (For more information on re-admittance, see ACADEMIC INFORMATION, RE-ADMISSION OF WITHDRAWN STUDENTS in the school catalog).
4. Any resolution that is unsatisfactory to the student may be appealed in writing to the vice president, education and career services at Grievance@dorsey.edu, whose decision in all matters will be final.

Dorsey Schools operates in accordance with standards established by the following:

Michigan Department of Licensing and Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau
Schools and Licensing Section
P.O. Box 30018, Lansing, MI 48909
(517) 241-9221

Students can file a complaint with the State of Michigan online at www.michigan.gov/pss

Michigan Department of Licensing and Regulatory Affairs
Michigan State Board of Cosmetology
P.O. Box 30244
Lansing, MI 48909
Telephone: (517) 241-9262

The Michigan Board of Nursing, Bureau of Health Professions
611 W. Ottawa, PO Box 30670
Lansing, MI 48909-8170
Telephone: (517) 335-0918

Council on Occupational Education
7840 Roswell Road
Building 300, Suite 325
Atlanta, GA 30350
Telephone: (707) 396-3898
www.council.org

Accrediting Council for Independent Colleges and Schools
750 First Street, N.E., Suite 980
Washington, DC 20002-4241
Telephone: (202) 336-6780

American Culinary Federation Education Foundation
180 Center Place Way
St. Augustine, FL 32095
Telephone: (800) 624-9458